

QUALITY POLICY STATEMENT OF INTENT

PC Flooring Ltd is committed to providing the highest quality standards for all its site operations and supporting processes.

Our statement of general policy is defined by the following:

- Demonstrating effective leadership and commitment to the quality process;
- Ensuring a customer focus through all stages of the quality process;
- Effectively communicating the quality policy to all involved with company operations;
- Ensuring that work is carried out to a defined and consistent standard;
- Identifying deficiencies and taking the necessary preventive and/or corrective action;
- Having control of change requirements;
- Ensuring regular reviews of quality practices;
- Ensuring that customer complaints are dealt with efficiently and in a timely manner; and
- Continually strive to improve our processes and site works.

PC Flooring Ltd is committed to continually improving our quality performance and recognise the fundamental importance of a good quality management strategy for future business development.

By signing this Policy Statement, Mr Ian Hammond, the Managing Director, accepts full responsibility for ensuring that this Policy is effectively implemented and reviewed.

Ian Hammond

Ian Hammond MD



Date: 02/12/22

PC Flooring Ltd

Quality Policy Statement of Intent